



TOWN OF HANOVER
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Board of Selectmen

2013 – Board of Selectmen/Town Manager Goals & Accomplishments

IMPROVE COMMUNICATION

- Develop, launch and sustain a new town website integrating all departments, with interactive provisions and updated meetings on home page
 - **Draft website complete – introduced to BOS – launch in June 2103**
- Upgrade communications with the public, including updating phone system, voicemail, and employee emails
 - **New phone system, with voicemail to email, and individual emails accomplished**
- Investigate the launching of a town Facebook page
 - **Facebook and Twitter accounts up and active**
- Create “Citizens Advisory Committee” to provide feedback to Board and community on issues of importance
 - **Citizen Advisory Focus group was the foundation of the new website – will convene for other important initiatives as needed**
- Develop and bring to BOS for approval “branding” effort with public
 - **Branding was a major consideration in template for website – logo will be used in other media**
- Develop a plan for improvements to Selectmen’s meeting room
 - **Plan developed – article at Town Meeting deferred – working on single air handler units as phase I**
- Work with Hanover Cable Access to provide information through “Ask the Town Manager” show
 - **Show successfully launched and continues**
- Work with Hanover Cable Access to improve broadcast quality
 - **Several meetings with Cable Advisory Committee – working on improvements to studio, potential new location, and improvements in Town Hall**
- Draft policy for BOS approval on live televising of public boards and committees
 - **Policy in draft form and awaiting improvements to BOS meeting room**

IMPROVE BUSINESS ENVIRONMENT

- Develop conceptual plan for creation of Economic Development Corporation – public entity to foster development and smart growth
 - **Concept plan in development – part of sewer extension**
 - Establish strong working relationship with South Shore Chamber
 - **Participated in several meetings and spoke at SS Chamber meetings**
 - Establish strong working relationship with Hanover Chamber
 - **Conduct regular communication with Hanover Chamber – have attended several meetings, working with President to locate Chamber in Town Hall**
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- Investigate and report to BOS on potential for forming public utility for electric services
 - **Working closely with Chief Blanchard – recent meeting in Boston with electric services attorney specializing in public utilities – developing plan to bring to BOS**

REVITALIZE ROUTE 53

- Investigate and report back to BOS on feasibility of multi-site wastewater treatment
 - **Plan in development – Phase I study complete – Phase II funding approved – moving forward with scope of work**
- Investigate and report back to BOS/Rte 53 Study Committee on overall zoning, usage, and potential for streamlined permitting
 - **Significant work with BOS Chair/Planning Board Chair and staff for rezoning of interchange parcel – with effort not successful at Town Meeting, focus will shift to other portions of Rte. 53 – working with MassDOT for turning lanes, widening on southern portion – continue aggressive support of development of underutilized parcels**
- Work with Route 53 Study Committee to move plan forward

REALIZE TANGIBLE PROGRESS ON FIREWORKS

- Work with DEP, PRP group to define solution – present to BOS and public
 - **Several meetings with DEP and BOS representatives – public meeting held to update public**
- Investigate funding sources and provided detailed overview to BOS
 - **Awaiting solution from DEP and PRPs to determine necessary funding**
- Provide report to BOS on potential for “Wichita” solution, if approved by BOS
 - **Awaiting solution from DEP and PRPs**
- Use EDIC model above to research and report on potential to acquire/sell/develop land for industrial use
 - **BOS formed Advisory Committee – will meet when solution is announced to discuss land re-use**

STRENGTHEN & SUSTAIN PARTNERSHIP WITH MALL

- Schedule and sustain monthly updates with Mall managers to foster communication
 - **Strong partnership formed – regular meetings and additional updates as necessary on special events**
- Schedule and support quarterly meetings with BOS Chair to strengthen partnership
- Investigate and report on potential joint wastewater treatment alternatives
 - **Discussions ongoing – mall aware and supportive of sewer study**
- Work on joint “vision and development plan” for Hanover Mall 2020
 - **Regular meetings conducted to review potential developments – mall part of planning for revised entrance/exit to align with potential entry to interchange**

STRENGTHEN BUSINESS AND COMMUNITY IDENTITY

- Present plan for re-use of Curtis School property
 - **Town Meeting article transferred to Parks & Rec – will work with them to plan and develop**
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- Work with Affordable Housing Trust and Community Preservation Committee to develop plan for affordable senior housing to present to BOS
 - **Actively supported housing project at Cardinal Cushing – several meetings for updates and planning – working with Cushing to establish sidewalks on Washington Street**
- Create sustainable financial future through:
 - Working with Finance Director on developing plan for AAA bond rating
 - Developing plan for responsible funding of legacy costs
 - Presenting five year financial forecast for BOS review
 - **Financial progress and plan to be presented to BOS on June 17**
- Investigate and report to BOS on responsible outsourcing
 - **Lock box being implemented - investigating privatization of payroll – in discussions on privatization of transfer station**

STRENGTHEN RELATIONSHIPS

- Draft policy for BOS approval on appointed committees meeting annually with Board of Selectmen to foster communication and partnerships
 - **Draft policy before BOS for consideration**
- Foster regional relationships and present “regional blueprint” to BOS with plans to regionalize services
 - **Continue to work regionally through support of County and Mayflower Municipal Health Group efforts – assisted with regional assessing bid**
- Strengthen and improve relationship with South Shore YMCA
 - **Regular communications with SS YMCA officials – attended opening of Arts Center – continue to outreach**
- Work with Cultural Council to improve and enhance public arts program
 - **Active support of Cultural Council through regular budgetary funding accomplished**
- Foster partnerships with Parks & Recreation Commission & HYAA for continued sustained support of youth sports and facilities
 - **Regular communication and support of Parks & Rec**
- Institute quarterly meetings with public to gather input and ideas on community improvements
 - **Several public outreach vehicles implemented – “ask troy” email, interactive TV show, YourGOV application through DPW, open door policy, public meetings on special events (Hanover Day), new interactive feature on website**

MAINTAIN CURB APPEAL

- Continue with road bond program, investing in sidewalks and bikeways in addition to roads
 - **Working closely with Victor Diniak to move forward – 2013 list just released – working to expand pedestrian access – new sidewalk on Silver Street this summer**
 - Complete rail trail
 - **Subcommittee initiated by Selectman Salvucci to move project forward – Conservation Agent Amy Walkey staff lead**
 - Finalize and open Forges Pond fields
 - **Paths paved, contract signed for pavilion – working with Parks & Rec on potential additional funding**
 - Develop concept for town-wide walking and biking access
 - **Working with DPW and Planning to formulate potential map**
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